



Important Information for Policyholders Impacted by Winter Storm Jonas

Kemper's Claims service is ready to assist you if you sustain damage to your auto or home from Winter Storm Jonas. You can report claims at any time by contacting our 24-hour Claims Hotline at 866.536.7376.

Following are some tips to help you prepare and minimize damage from the storm:

- **Play it safe and stock up.** Make sure your pantry is well stocked in case you are unable to leave your home after the storm or there's a power outage
- **Ensure the sump pump is operable.** If you have a basement sump pump, make sure it's in working order to prevent pressure on drains
- **Clear downspouts.** This will reduce the risk of ice formation in gutters and speed flow of melt away from the home's foundation
- **Keep your property away from rising water.** If possible, try to elevate personal property above floor level in case you are in area where there is a backup or rising water
- **Remove snow from roof edge or eaves.** If possible, rake the first few feet of snow from the roof's edge (starting with the northern exposure), as this will relieve some of the weight on your roof, hasten melt and reduce the risk of ice damming
- **Get rid of snow from intake and exhaust vents.** For your safety and to prevent shutdown, if you have a high-efficiency furnace, ensure your intake and exhaust vents are clear of snow

If you have any questions regarding your Kemper Auto or Home policy, please contact your Independent Agent.