



Insurance 101

Fast File Auto Claims with Kemper Kay

You just got into a fender-bender. It's late and you're tired. You want to file a claim, but want to do it fast.

Kemper has a great new way for you to fast file your auto claim, any time of day or night, from your smartphone, tablet or computer. Meet Kemper Kay, our new virtual claim assistant. You can find her at kemper.com, by selecting **Claims Center** and then **Report a Claim** from the top menu.

Take the security step, indicating "I'm not a robot" and click the "Chat with us" icon.

This will bring up Kemper Kay. She's a snap to use—simply begin the chat, answering her questions as they come up. Note that you'll need your policy number handy.

At the end of the chat, Kemper Kay will give you a claim number, and you can expect to be contacted by one of our adjusters within one business day.

We share your hope that you never have an accident. But it's great to know that Kemper Kay is always there to quickly get your claim settled if you do.

Please note: the claim reporting tool will not appear if you are using a version of Internet Explorer prior to 11. The tool is not available for accidents when injuries are involved or towing, or for glass-only. For these claims, contact our First Notice of Loss team at 888.252.2799.