

## Insurance 101

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### Say “¡Hola!” to Kemper Kay

Is it easy to file an auto claim with Kemper? Simply, yes. Because Kemper Kay, our virtual auto claims assistant, is available any day or night to speed you on your way to settlement. All you need is a smartphone, tablet or computer.

In fact, we’ve recently made some improvements to our automated tool. We now offer a Spanish language version, and the ability to upload photos and videos of vehicle damage.

You can find Kemper Kay at [kemper.com](http://kemper.com), by selecting **Claims Center** and then **Report a Claim** from the top menu. Take the security step, indicating “I’m not a robot,” and click the chat icon.

The tool is a snap to use—simply begin the chat and answer questions as they come up. Note that you’ll need your policy number handy.

At the end of the chat, Kemper Kay will give you a claim number, and you can expect to be contacted by one of our adjusters within one business day.

*Please note: the claim reporting tool will not appear if you are using a version of Internet Explorer prior to 11. The tool is not available for accidents when injuries are involved, towing or glass-only claims. For these claims, contact our First Notice of Loss team at 888.252.2799.*